

Implementation Consultant Job Description

A little about the role

We are currently looking for an exceptional Implementation Consultant to join our thriving business.

As Implementation Consultant you will be working with our Technology Operations, Data Analytics and Project Management teams to ensure our clients receive an outstanding client experience during the product implementation process.

Being able to build strong relationships and be confident in explaining and training our products to our clients will be a key part of the role. Having some mining industry experience or even better experience with the INX suite of products would be super advantageous.

In this role you will:

- Know the INX products inside out, providing clients with walk throughs.
- Work with the clients to harvest their data and migrate it in the INX system.
- Configure the product to meet the clients' requirements.
- Guide clients through user testing.
- Provide go live administrative training.
- Provide consulting services and advice on the suite of products focusing on helping the client achieve the maximum benefit and value from using our products.

A little about you

We're looking for somebody that is motivated and driven to work collaboratively with internal and external stakeholders to maximise the potential of the INX suit of products.

You will need to be:

- Great at building relationships and trust.
- Good at learning new technology
- Wiling to work in a fast-paced environment, juggling multiple projects and stakeholders.
- Confident in presenting to clients.
- Desirable – OSH / Environmental / Mining / Training background.
- Desirable – SQL

Next Steps

Our supportive and ambitious Leadership team is open to new fresh ideas so don't be shy, get on and apply!

Let's keep it simple - click apply and send us your resume. Your time is valuable, so we don't want you to do anything that you don't need to. After that we will create a shortlist and begin the interview process. It's that simple!