

# INX Software Position Description

Position Title	Product Owner and Business Analyst
Division	Product Development
Reports To	Logistics Product Manager
Location	West Perth- Head Office
Employment	Full-time
Purpose	<p>As the Product Owner and Business Analyst, you will be responsible for product planning and implementation throughout the product lifecycle, including gathering and prioritising product and client requirements, helping define the product strategy with Product Management and working closely with development teams, marketing, and support to ensure the success of your product. You'll become part of an amazing team of professional and motivated specialists that produce incredible solutions for our customers that include Chevron, Optus, Oceana Gold.</p>
Responsibilities	<ul style="list-style-type: none"><li>• Take end to end ownership of roadmap and delivery of specific product suite and its features.</li><li>• Devise product vision and seek buy-in from all stakeholders.</li><li>• Build a transparent and flexible product roadmap, and reports progress over time.</li><li>• Uphold agile product management best practices to ensure efficient and high quality development by product teams.</li><li>• Participate in data driven product prioritisation supported by research studies, customer and analytics data, and success measured against reportable KPIs</li><li>• Undertake market research into the competitive landscape, and identify risks and opportunities to our product strategy.</li><li>• Work with product managers, developers, designers, sales, and marketing to ensure efficient communication across the organisation.</li><li>• Oversee operations, scalability, and efficiency across your product team</li><li>• Gather, refine, and articulate customer needs, including functions, processes, workflows using a defined methodology including workshop facilitation and stakeholder interviews.</li><li>• Analyse the user requirements and deliver artefacts to assist with understanding, including domain modelling, workflows, user stories and interface design, by liaising with a range of stakeholders</li><li>• Be the representative of the Customer in Scrum ceremonies including working daily as part of the team and providing acceptance testing of features</li></ul>

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Knowledge, Experience and Expertise	<ul style="list-style-type: none"> <li>• Understanding of safety in the workplace to have context on what you are selling</li> <li>• Excellent stakeholder management both internal and external</li> <li>• Developing requirements and translating into features and user stories.</li> <li>• Understand product performance and use data to make decisions</li> <li>• Experience in helping develop a product roadmap using customer and market information</li> <li>• Strong communications skills via a range of mediums and comfortable talking to a range of people, including senior management and customers</li> <li>• Experience working across multiple streams in a fast paced, dynamic, and collaborative environment.</li> <li>• Data driven and a strong attention to detail</li> <li>• Good understanding of end-to-end process development</li> </ul>
Professional Tertiary Qualifications	Tertiary Education or substantial relevant work experience.
Compliance and Quality and WHS	<ul style="list-style-type: none"> <li>• Contributing to health and safety at work by identifying, reporting and controlling hazards and promptly reporting any accident/incident</li> <li>• A Favourable Police Check is required</li> </ul>
Values	
Respect	<ul style="list-style-type: none"> <li>• We show respect and value each other and our customers</li> <li>• We ensure a safe and health workplace environment</li> </ul>
Collaboration	<ul style="list-style-type: none"> <li>• We work together and collaborate to achieve great results</li> <li>• We support each other and act upon feedback</li> </ul>
Integrity	<ul style="list-style-type: none"> <li>• We do the right thing in an honest, fair and responsible way</li> <li>• We do what we say we will do</li> </ul>
Innovation	<ul style="list-style-type: none"> <li>• We are dynamic and focus on being ahead of our competitors</li> <li>• We contribute and build on new ideas that translate into better solutions</li> </ul>
Growth	<ul style="list-style-type: none"> <li>• We continuously improve our people, our execution and our products</li> <li>• We are enthusiastic and willing to achieve great results</li> </ul>
Accountability	<ul style="list-style-type: none"> <li>• We understand our company strategy, our roles, responsibilities and authority</li> <li>• We take ownership of our work and hold each other to account.</li> </ul>