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INX SAM Suite

Resilient, remote operations



INXSAMSUITE



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Overview

The movement of large, remote workforces can be a complex operation, and we understand the challenges you face when knowing who is going to site, when and how they get there while ensuring they have the right amenities when they do.

INX SAM Suite is our world-class enterprise workforce management solution enabling businesses to simplify the planning, forecasting and coordination of rosters, flights, accommodation, and cleaning operations. Our intelligent software is designed to be configured to your business needs, while leveraging the power of automation to optimise camp resources across your sites.

INX SAM Suite brings together powerful integrations with carrier and travel providers, HR, camp access and other ERP systems into a central platform to effectively manage your workforce operations in one place.

Features

- Planning and forecasting workforce mobilisation
- Navigate between four powerful modules
- Nightly audits to optimise room bookings
- Customisation of profile fields
- Powerful APIs enabling integration between third-party platforms, including SAP and various Australian airlines
- Rolling transport, accommodation, and roster planning
- Flight bookings and itinerary generation
- Rules-based robots to automate request workflows
- Multi-site management
- Fit-for-purpose custom dashboards and over 200 reporting templates
- Employ personalised email and SMS messaging for itinerary and information sharing
- Supported by mobile application, Workforce Kiosk



Four powerful modules

One obstacle large organisations face is finding a solution that solves the challenge of managing multiple sites, the movement of hundreds or even thousands of employees and contractors, while staying within budget and scope.

INX SAM Suite leverages four powerful modules to efficiently manage how your team gets to and from site and if they have the correct and clean room and amenities to welcome them.

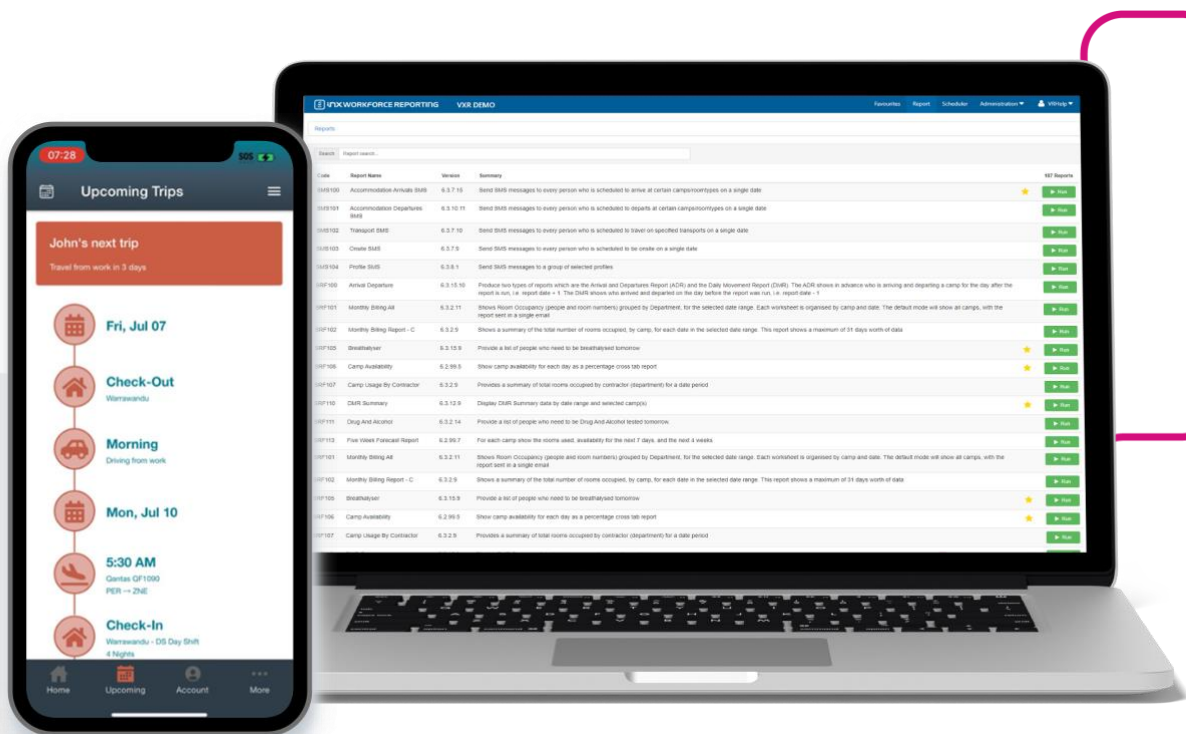
SAM centralises your view on your flight and accommodation operations so you can easily ensure bookings and allocations for rooms and flights are actioned and distributed.

Workflow seamlessly tracks and manages your workforce's travel requests and approvals to help prevent any scheduling delays.

Workforce Reporting enables you to easily create and schedule shareable reports and dashboards to give you a bird's eye view of your workforce management operations.

Our Workforce Kiosk mobile application allows your workforce to view and share their itinerary, so they have the information they need to get to site.

These four powerful modules work together to improve productivity and save operational costs within a centralised and highly configurable enterprise-level solution, INX SAM Suite.



Optimise critical workforce management tasks with nightly audits

Allocating open or underused rooms to inbound workers, rectifying split bookings, and extending rosters and transport schedules for your team are some of many complex tasks that help manage your large, remote operations.

The challenge is how you can efficiently complete these tasks in time for the next day and actioning them manually is simply not the solution.

Our nightly audit feature completes these critical tasks overnight so your team can reinvest their time and focus on other responsibilities, enhancing productivity and saving costs.

INX SAM Suite optimises the use of your camp resources by identifying room openings, while also considering the ongoing wear and tear of overused rooms.

Our nightly auditor adjusts split bookings and extends rosters without manual intervention, while also adapting transport schedules so that transport options are always available in the system for future dates.

Once the night audit is complete, an automated report can be scheduled to detail exactly which split bookings and rosters have been actioned by the night audit.

This shows the results of the night audit, and any incomplete roster extensions will automatically be actioned again by the night audit on the following night. This functionality helps take these crucial tasks from your team's workload so that they can

reinvest their focus towards more critical responsibilities and boost their productivity.

Adding the power of automation with rules-based robots

When your workforce numbers are in the thousands, the daily requests can become unmanageable and overwhelming.

Shifts in rosters, updates to worker profiles, booking amendments or flight changes all need review, approval, and actioning – usually requiring a Site Travel or Accommodation team member to manage the process.

But although all requests need attentive processing, the outcome of many will be decided based on rules – meet a set of criteria and the request will be approved; fail those criteria and it will need to be reviewed, weighed, accepted, or rejected.

These repetitive actions can be handled by our automation tools.

With robotic automation in INX SAM Suite, you can optimise your workflows and auditing processes to empower your remote and resilient operations to operate more efficiently, effectively, and economically.

Our solution automatically assesses each type of workflow request that your company uses, whether that be shifts in rosters, updates to worker profiles, booking amendments or flight changes.



Rules are customised through one of three robots: the Add Booking, Remove Booking, and Reschedule Booking robots. These rules are based on your internal protocols and applied automatically to workflow documents, and if the agreed criteria are met, the request will be approved and actioned.

The power of this functionality in INX SAM Suite can be measured in savings. Team members can reinvest time into other meaningful areas of your organisation to save them the workload that can be handled by an automation.

Take advantage of the power of rules-based robots to save time, reduce stress, and avoid unnecessary expense.

Comprehensive dashboards and data

Having access to your workforce management data and analytics ensures your management team can make the correct, data-driven operational decisions.

And to give you easier access, INX SAM Suite uses a fit-for-purpose customisable dashboard and over 200 reporting templates.

Your dashboard can be configured to suit your business' needs, granting you a real-time snapshot of transport and room availability, accommodation occupancy by department, room and resource type, the camp usage trend and total camp numbers – helping to simplify and improve your reporting efforts.

Upgrade your workflow with powerful APIs

Managing multiple sites can be a challenge but with INX SAM Suite, we leverage powerful API integrations that help smooth out your workflow.

INX SAM Suite also integrates seamlessly with INX Cortex. Our intelligent data platform enhances your reporting capability by providing actionable insights and driving data-driven decisions to help improve your operational efficiency.

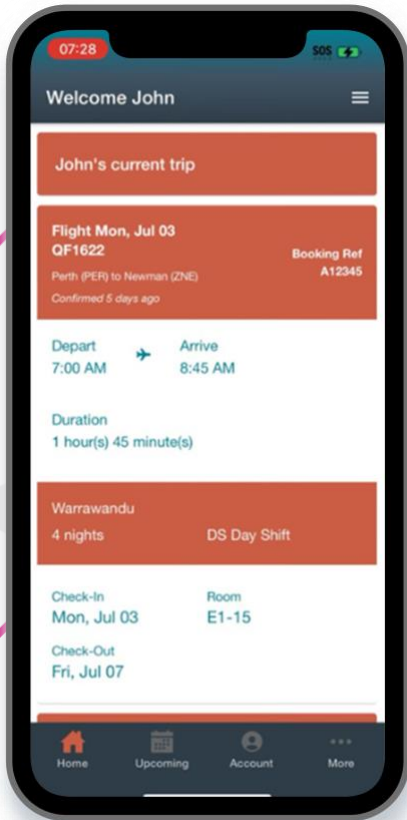
INX SAM Suite uses APIs for system integrations, allowing you to link carrier and travel management providers, human resources, camp access and other enterprise resource planning (ERP) systems.

For example, the SAM Web Services API that comes bundled with INX SAM Suite allows organisations to build an integration with their HR system, like SAP, to enable automatic profile creation in SAM. This not only saves time, but it also prevents profile duplication and double handling.

Our Carrier Booking API allows for direct communication between SAM and airline and travel management companies. This eliminates the need to manually send flight manifests, and any subsequent changes.

We offer integrations with Qantas, Virgin Australia, REX National Jet, Alliance Airlines, and travel agents.

This API also enables your employees and contractors to take advantage of the power of INX SAM Suite, with our INX Workforce Kiosk mobile application.



Our mobile application enables your workforce to easily view and share their upcoming flight and accommodation itinerary, helping them to prepare with the information they need to get to site.

APIs centralise your workflow into our intelligent workforce management solution, so you can spend more time focusing on other tasks.

Enhance your cleaning management processes with INX+Advanced Cleaning

Equipping your site managers with the power to monitor their daily cleaning responsibilities is only the beginning of what our intelligent cleaning management integration provides.

INX+Advanced Cleaning stands as our comprehensive solution for managing cleaning services and providing in-field support for your cleaning team.

Our integration provides INX SAM Suite with real-time updates of room availability, automates cleaning staff shifts with pre-configured clean durations, and enables customised mapping of site accommodation, including room and central cleaning facilities. This helps ensure your workforce operates in a clean and safe working environment.



About INX Software

INX Software is a leading provider of software specifically designed to meet the risk, compliance, workforce management, training, and reporting needs of high-risk, complex, and remote businesses.

We help companies safely mobilise workforces and navigate health, safety, and environmental challenges, to better protect their people and the planet.

Our client book speaks to the global trust placed in our suite of software that support the operation of safer, smarter, and sustainable workplaces.

We provide solutions across fast-paced and complex industries including mining, health, transport, energy & utilities, engineering, manufacturing, and government sectors.

Contact

To request a demo or for more information, contact your Account Manager or email sales@inxsoftware.com.



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